

# Building Aviation Excellence Through People

ICS Company Profile – 2026



Dubai, Abu Dhabi, United Arab Emirates  
UAE GCAA Approved | ACI WBP Member

# Table of Contents



**02** Aviation Training Excellence

**03** Four Excellence Pillars

**04** Comprehensive Training

**05** Custom Training Solutions

**06** Trusted by Leaders

**07** Excellence in Numbers

**08** Global Accreditations

**09** Certifications

**10** Why Choose ICS

**11** Contact Us

# Leading Aviation Training Excellence in the Region



## Vision Statement

"To shape the future of aviation and beyond by developing exceptional leaders, operational excellence, and organizational capability across industries."

## Mission Statement

"We help organizations and individuals achieve their full potential through expert training, strategic consultancy, and professional development. Aviation is our specialty; excellence is our standard; impact is our measure."

## Key Credentials

- DCAA Approved – Full regulatory compliance
- ACI World Partner – International recognition
- 20+ Years Expertise – Deep regional experience
- Regional Reach – Serving airports across the Middle East

**20+**  
Years of  
Excellence

**100+**  
Training  
Programs

**10+**  
Major  
Clients

**1/10**  
Elite Centers  
in Dubai

## Four Pillars Of Aviation Excellence



### "Building Aviation Excellence Through People"



Real-world, scenario-based training built around actual airport operational challenges — moving beyond theory to hands-on application.



Fully aligned with ICAO standards and Civil Aviation Authority regulations to ensure global best-practice training.



Embedding safety as a core operational value, integrating risk awareness and safe decision-making into every training module.



Enhancing technical skills while developing leadership, communication, and coordinated team performance essential for aviation operations.

Every participant prepared to perform with Confidence, Compliance & Commitment

# Comprehensive Training Programs



## Operational Excellence Programs

Our programmes cover aerodrome operations, safety, maintenance, and airport facility management—strengthening airside/landside performance, risk-based safety systems, preventive maintenance, and terminal optimisation.



## Customized for Your Needs

ICS Aviation Training Institute offers an extensive portfolio of specialized programs covering every critical aspect of airport operations and aviation management. Each program can be customized to address specific organizational needs, operational contexts, and regulatory requirements.



## 12 Specialized Training Areas

Covering the complete spectrum of airport competencies, these specialised training areas support safe, efficient, and compliant operations through practical, real-world learning.



## Leadership & Compliance Programs

### Airport Leaders Program

Executive development for senior management

### Post-Holders Training

Nominated post-holder positions

### Regulatory Compliance & Oversight

Aviation regulations implementation

### Emergency & Crisis Management

Preparedness and response coordination



## Specialized & Emerging Areas

### Aviation Security

Security protocols and threat assessment

### Passenger Experience

Service excellence and journey optimization

### Airport Digitalization

Technology integration and digital transformation

### Airport Commercial

Revenue optimization and commercial operations

# Customized Training Solutions Tailored to your Needs



## Standards-Aligned Curriculum

Every program maintains full compliance with relevant Civil Aviation Authority regulations and ICAO requirements. We ensure that your team receives training that not only meets but exceeds regulatory expectations.



## Partnership Approach to Training

We view training as a collaborative partnership rather than a transactional service. Our team works closely with your organization to understand operational challenges and develop targeted solutions.



## Comprehensive Coverage

Our solutions strengthen compliance frameworks, build operational readiness across all departments, and develop leadership capabilities essential for sustainable organizational growth.



## Operational Readiness Focus

Our training programs emphasize practical readiness for real-world scenarios. Participants engage with case studies, simulations, and exercises drawn from actual airport operations.



## Training Areas

Our training programmes cover Airport Operations, Aviation Safety & Quality, Fire & Rescue Services, Maintenance Management, Leadership Development, and Regulatory Compliance.



# Trusted By Leading Regional Organizations



مطارات الرياض  
riyadh airports

**Riyadh Airports Company**  
Comprehensive training delivery (2019–2025) supporting airport growth and modernization.

مطارات أبوظبي  
ABU DHABI AIRPORTS

**Abu Dhabi Airports**  
Ongoing training programs since 2019 with GCAS & Etihad, demonstrating sustained value.

Cluster 2  
تجمع مطارات الثاني

**Cluster2 Airports, KSA**  
Delivered ALP training for all post-holder streams in compliance with GACAR Part 139.

acr  
SAFE AIR MOBILITY

**ACR Group, Sweden**  
Providing aviation project management support (2020–2025) for international projects.

ACI  
AIRPORTS COUNCIL INTERNATIONAL

## Regional Impact

ICS Aviation Training Institute has established itself as the preferred training partner for major airports and aviation authorities across the Middle East, delivering specialized programs that drive operational excellence and regulatory compliance



CAA  
هيئة الطيران المدني  
CIVIL AVIATION AUTHORITY

**Oman Civil Aviation Authority**  
Specialized regulatory and operational training enhancing national aviation standards.



**Proven Success**  
Airport Leaders Program (ALP)  
– Successful delivery of post-holder training across the region, building future aviation leadership.

# Excellence Through Numbers



## "Our Track Record of Aviation Training Leadership"

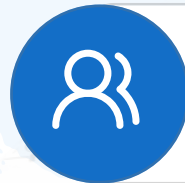
### Proven Track Record

Two decades of continuous service in aviation training, providing deep industry knowledge, understanding of regional operational contexts, and expertise in navigating evolving regulatory landscapes



#### 500+ Student

Over 500 students trained for careers in aviation excellence.



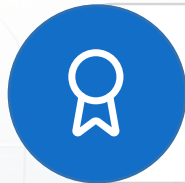
#### 250+ Experts

250+ experienced professionals dedicated to aviation training and success.



#### 100+ Course

117 comprehensive aviation courses designed for all industry sectors.



#### 49 Awards

Recognized with 49 awards for excellence in aviation training.

### Specialized Expertise

Trusted partner for building airport competency frameworks, delivering Airport Leaders Program and Post-Holder Training aligned with GACAR Part 139 across the Kingdom of Saudi Arabia

# International Accreditations & Strategic Partnerships



## UAE GCAA Approved Training Provider

Full approval from the UAE General Civil Aviation Authority confirms that our training programs, instructors, facilities, and quality management systems meet rigorous regulatory standards.



## ACI World Business Partner - Full Member

Membership in Airports Council International's World Business Partner program reflects international recognition within the global airport community. This affiliation provides access to global best practices and industry networks. organizational capabilities.



## Gulf Center for Aviation Studies (GCAS)

Collaborative partnership enabling delivery of specialized programs and access to regional aviation expertise. This alliance enhances our curriculum with complementary capabilities and regional insights, strengthening our ability to address the unique challenges faced by airports across the Middle East.



## Quality Assurance

These accreditations and partnerships ensure internationally recognized, regionally relevant training that meets the highest standards of quality, compliance, and operational excellence in aviation education



## Etihad Aviation Training

Strategic alliance with one of the region's premier aviation training organizations, providing access to world-class facilities, simulation capabilities, and technical expertise that enhance our program delivery and ensure participants receive training using the most advanced aviation education resources available.

# Certifications



*ICS Aviation Training Institute holds internationally recognised ISO certifications and ACI World Business Partner status, demonstrating commitment to quality, safety, continuity, sustainability, and alignment with global aviation best practices.*



## **Quality Management**

Ensures consistent service quality through controlled processes and continual improvement.



## **Environmental Management**

Manages environmental impacts responsibly, supporting compliance and sustainable operations practices.



## **Educational Organizations Management**

Improves training governance, learner satisfaction, and measurable educational outcomes organisation-wide.



## **Occupational Health & Safety**

Strengthens workplace safety by identifying risks and preventing incidents proactively.



## **Business Continuity Management**

Builds resilience to maintain critical operations during disruptions and emergencies.



## **(ACI) Airports Council International**

Recognised ACI World Business Partner, Asia-Pacific & Middle East

# Why Choose us



## Expert Instructors

Industry professionals with 20+ years of hands-on aviation experience.



## Proven Track Record

Trusted by Cluster 2 Airports, Abu Dhabi Airports, and major regional organizations



## Customized Solutions

Training programs tailored to your specific operational



## International Standards

Full alignment with ICAO and GACAR requirements and



## Practical Focus

Hands-on learning experiences based on real world airport scenarios



## Local Expertise

Strong understanding of regional aviation requirements and operating environments.



## Ongoing Support

Continuous partnership and post-training support to ensure long-term success.



## ACI Recognition

Internationally recognised standards for training quality and certification

**Partner with ICS for world-class aviation training that transforms professionals and strengthens organizational capabilities**



# ICS AVIATION

Integrated Consulting Services

*Building Aviation Excellence Through People*

**Get in Touch**



[www.ics-aviation.com](http://www.ics-aviation.com)



[info@ics-aviation.com](mailto:info@ics-aviation.com)



+971 50-2535622



Dubai, United Arab Emirates



@ICS1Aviation



ICS Aviation



@ics\_aviation



@ics\_aviation